

Touchtone EXPERT MODE

TOUCHTONE MENU OPTIONS

	Service Code
Balance Inquiries	Press 1
Specific savings or checking.....	10#
All shares.....	11#
All loans/Credit Card.....	12#
Loan/Credit Card.....	13#
Share balance specific date.....	65#
Loan/Credit Card balance specific date.....	66#

History Inquiries

	Press 2
Last deposit.....	16#
Account history.....	17#
Deposit history.....	18#
Loan/Credit Card history.....	19#
Last payroll deposit of a specific account.....	40#
ATM transactions on a specific share.....	54#
ACH transactions on a specific share.....	55#
Payroll transactions on a specific account.....	56#
Loan/Credit Card payment history.....	57#

Transfers

	Press 3
Between savings, checking or share accounts.....	1#
Loan/Credit Card to share.....	2#
Loan/Credit Card payment.....	7#

Checking Information

	Press 4
Check clearing.....	15#
Check copy request.....	52#
Checks clearing on a specific share.....	53#

Loan Information

	Press 5
Loan/Credit Card payoff amount.....	14#
Interest paid on Loans/Credit Card.....	32#
Loan/Credit Card advance for the month.....	20#
Loan/Credit Card payment inquiry.....	43#

IRA & Tax Information

	Press 6
IRA Contributions & Tax Info.....	30#
Interest & Dividend Info.....	31#

Additional Options

	Press 7
Changing your access code.....	5#
Change account.....	41#
Change preferences (To Menu mode).....	46#

Miscellaneous

	Press 8
Speak with Contact Center rep.....	9#
End the Call.....	99#

Additional Instructions

To enter dates, include 6 digits,
i.e. July 1, 2018= 070118#
To enter dollar amounts, include cents
without a decimal, i.e. \$100 = 10000#



Automated Phone Service

**Touchtone
Night-and-Day Access**

800.640.5463
within U.S.

858.673.0900
local use and when traveling outside U.S.



Your success is our bottom line.

858.524.2850 | 800.500.6328

MissionFed.com

Touchtone MENU MODE

MAIN MENU OPTIONS

	Option
Balance Inquiries.....	1
History Inquiries.....	2
Transfers.....	3
Checking Information.....	4
Loan/Credit Card Information.....	5
Additional Options.....	6
End call.....	*

Balance Inquiries

Savings.....	1
Checking.....	2
Share.....	3
Loan/Credit Card.....	4
Open share list.....	5
Open loan list.....	6
Share balance specific date.....	7
Loan/Credit Card balance specific date.....	8

History Inquiries

Last payroll deposit.....	1
Last deposit.....	2
Share history.....	3
Loan/Credit Card history.....	4
Deposit history.....	5
Recent transaction activity.....	6
Recently cleared checks.....	1
ATM history.....	2
ACH history.....	3
Payroll history.....	4
Loan/Credit Card payment history.....	5

Transfers

Savings to checking.....	1
Checking to savings.....	2
Share to share.....	3
Loan/Credit Card to savings.....	4
Loan/Credit Card to checking.....	5
Loan/Credit Card to share.....	6
Savings to loan/Credit Card.....	7
Checking to loan/Credit Card.....	8
Share to loan/Credit Card.....	9

Checking Information

Checking balance.....	1
Check number inquiry.....	2
Recently cleared checks.....	3
Check copy request.....	4

Loan/Credit Card Information

Loan/Credit Card info.....	1
Open loan list.....	2
Loan/Credit Card payment inquiries.....	3
Loan/Credit Card payment history.....	4
Loan/Credit Card payoff amount.....	5
Loan/Credit Card balance specific date.....	6
Loan/Credit Card advance for the month.....	7

Additional Options

Year to date info.....	1
IRA contributions & tax info.....	1
Interest & Dividend info.....	2
Change preferences.....	2
Change access code.....	1
Change to expert mode.....	2
Change account.....	3

Additional Instructions

To enter dates, include 6 digits,
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To enter dollar amounts, include cents
without a decimal, i.e. \$100 = 10000#

To speak with a Contact Center representative, press 0
To end call, press *
To return to previous menu, press #